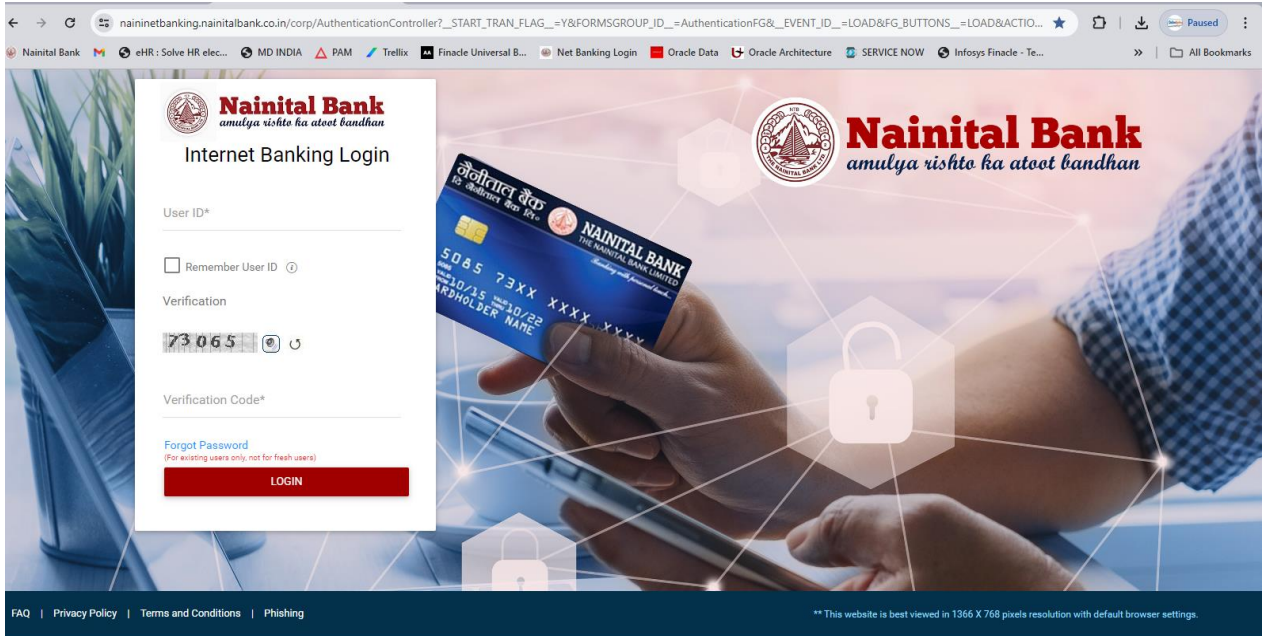


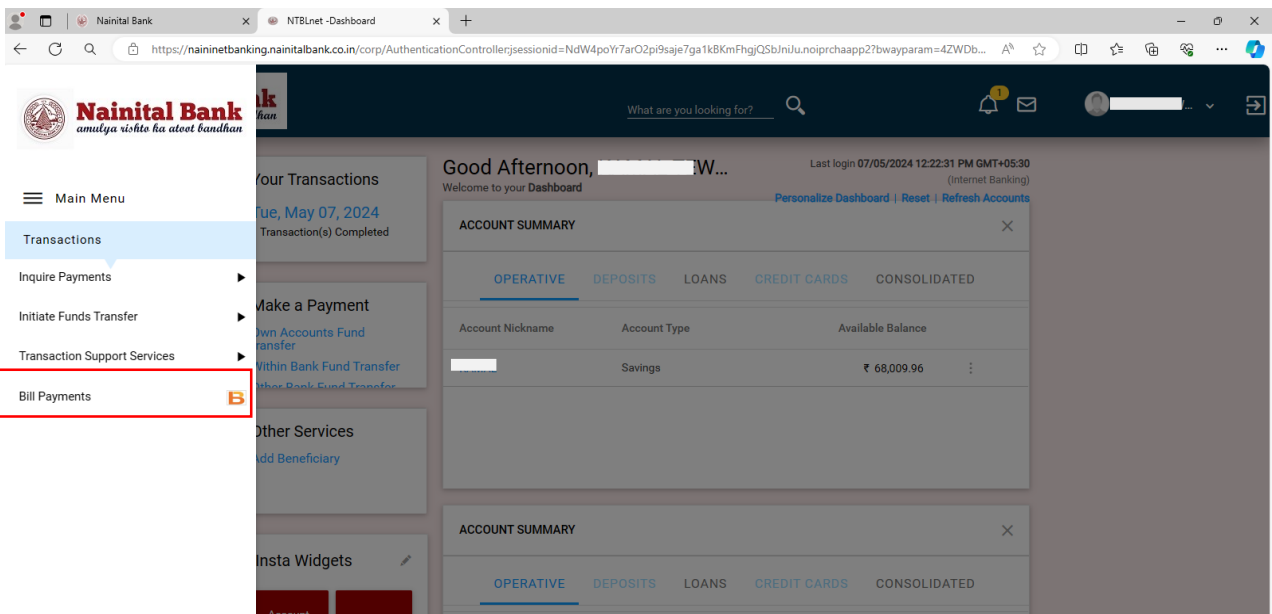
Process of Bill Payment through Bank's Naini Net Banking

1. Login to Nainital Bank net banking application using valid credential.



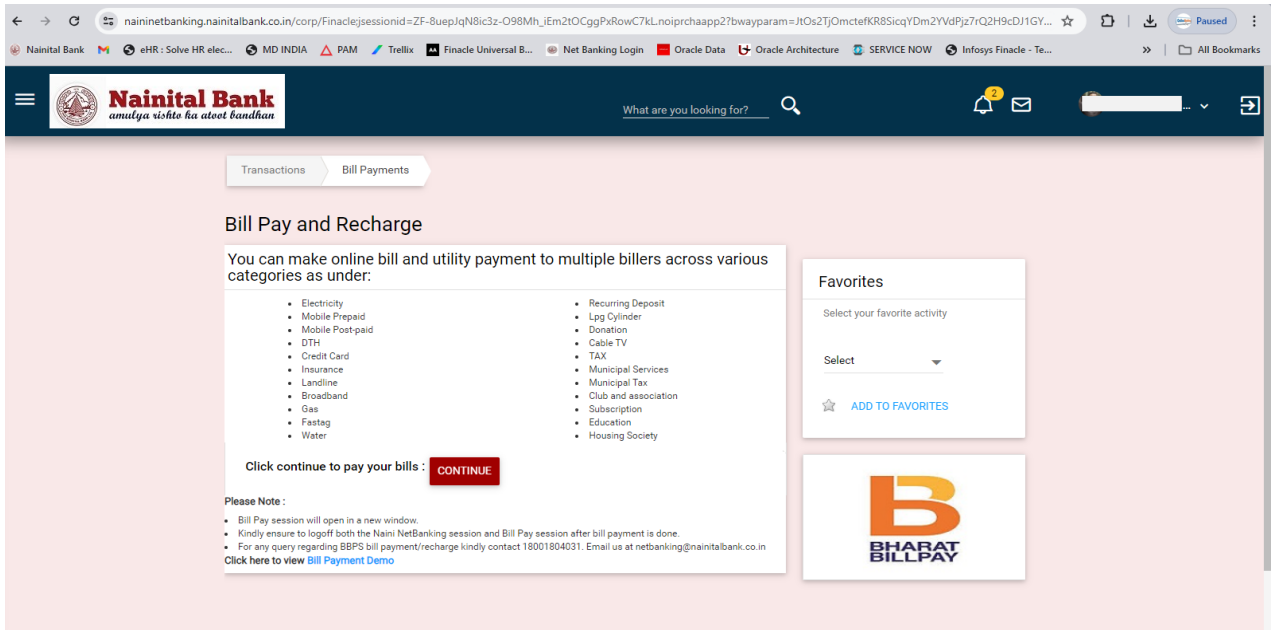
2. Navigate to **Bill Payments** from

Dashboard → Transaction → Bill Payments

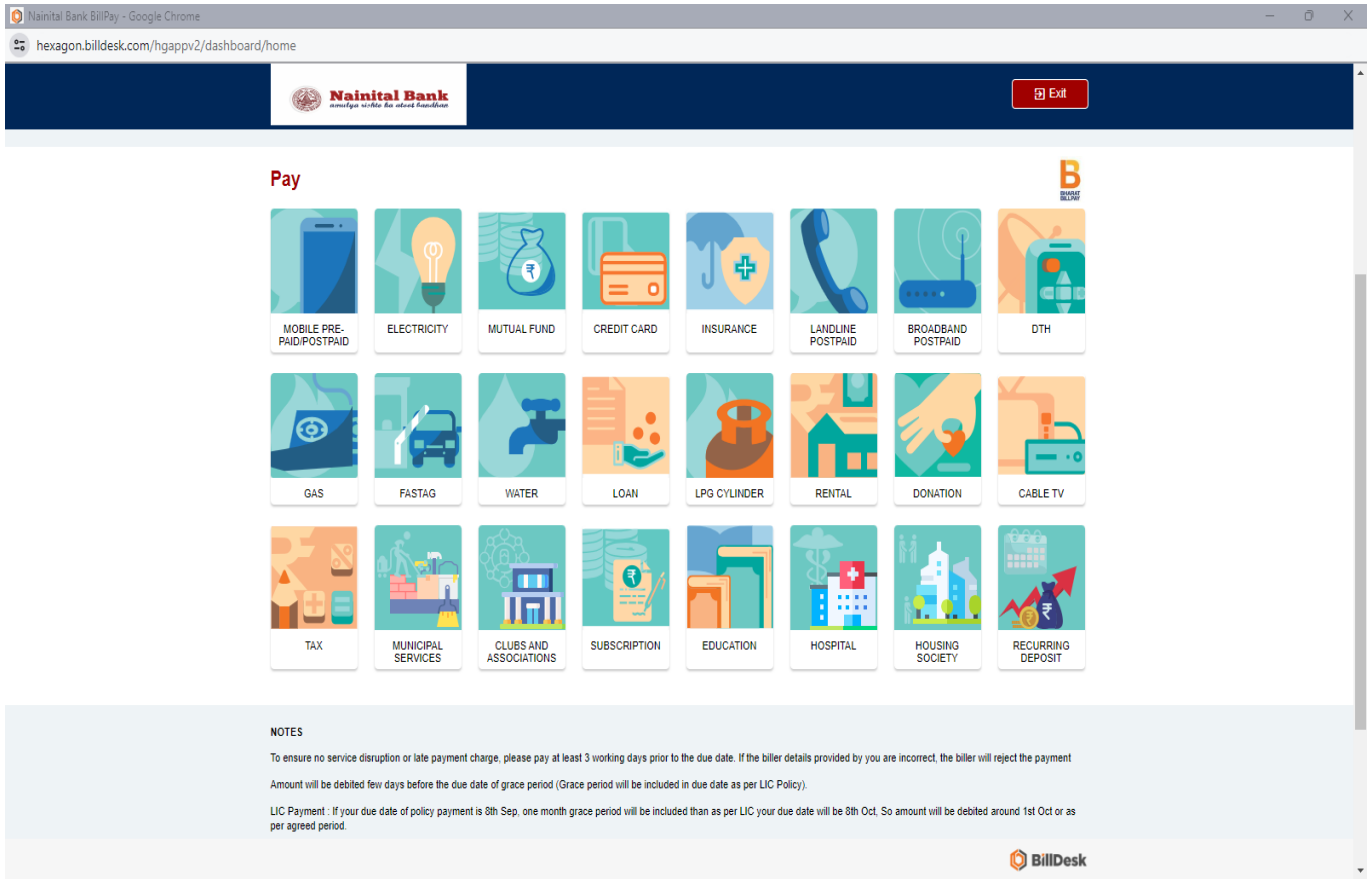


3. Bill Pay and Recharge screen gets Open

Click CONTINUE to navigate to BillDesk Home page



4. BillDesk Dashboard displays all the categories of billers



5. Few option selected on the BillDesk dashboard-

- FASTAG category selected (All billers offering services will be displayed)

The screenshot shows the BillDesk dashboard with the FASTAG category selected. The page title is "Nainital Bank BillPay - Google Chrome" and the URL is "hexagon.billdesk.com/hgappv2/dashboard/select-biller". The Nainital Bank logo is visible in the top left, and an "Exit" button is in the top right. Below the header, there is a "Select Biller" section with a search bar. The search results list various FASTAG providers, each with a logo and a "FASTAG" label on the right. The providers listed are: AU Bank Fastag, Airtel Payments Bank NETC FASTag, Axis Bank Fastag, Bajaj Pay FASTag, Bandhan Bank Fastag, Bank of Baroda - Fastag, Bank of Maharashtra FASTag, Canara Fastag, Equitas FASTag Recharge, and HDFC FASTag. The BillDesk logo is in the bottom right corner.

- Electricity category selected

User entered first 3 character of the electricity company/billers

The screenshot shows the BillDesk dashboard with the Electricity category selected. The page title is "Nainital Bank BillPay - Profile 1 - Microsoft Edge" and the URL is "https://hexagon.billdesk.com/hgappv2/dashboard/select-biller". The Nainital Bank logo is visible in the top left, and an "Exit" button is in the top right. Below the header, there is a "Select Biller" section with a search bar. The search results list three electricity providers: Uttar Gujarat Vij Company (UGVCL), Uttar Haryana Bijli Vitran Nigam, and Uttarakhand Power Corporation Limited. The BillDesk logo is in the bottom right corner.


6. Paying an Electricity Bill

- User has selected **Uttarakhand Power Corporation Limited**

Nainital Bank BillPay - Profile 1 - Microsoft Edge
https://hexagon.billdesk.com/hgappv2/dashboard/get-bill

Nainital Bank
Nainital Bank BillPay - Profile 1 - Microsoft Edge

← Enter Details

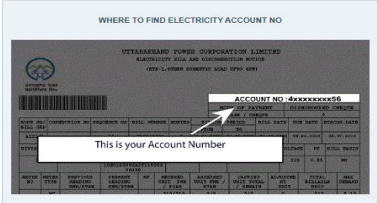
 Uttarakhand Power Corporation Limited

Electricity Account No

** By using this service, you provide your consent to add this biller registration. This will be used to fetch your current and future bill details from this biller for presenting to you for payment.

Get Bill

WHERE TO FIND ELECTRICITY ACCOUNT NO



NOTES

Payment Date: It may take up to 2 working days for the payment to be processed by Uttarakhand Power Corporation Limited and hence you are requested to make payments minimum 2 working days before the due date.

Rejection of Payment: Uttarakhand Power Corporation Limited will not accept part payments and will reject online payments that are excess and will not adjust the excess against the next bill. The time taken to credit your account with Uttarakhand Power Corporation Limited depends on Uttarakhand Power Corporation Limited's payment process


BillDesk

- User entered the Account Number to get the Bill Details.

Nainital Bank BillPay - Profile 1 - Microsoft Edge
https://hexagon.billdesk.com/hgappv2/dashboard/get-bill

Nainital Bank
Nainital Bank BillPay - Profile 1 - Microsoft Edge

← Enter Details

 Uttarakhand Power Corporation Limited

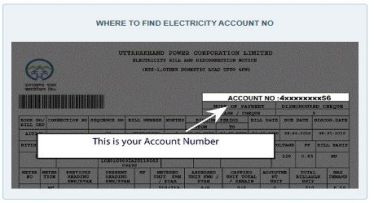
Electricity Account No

40000000056

** By using this service, you provide your consent to add this biller registration. This will be used to fetch your current and future bill details from this biller for presenting to you for payment.

Get Bill

WHERE TO FIND ELECTRICITY ACCOUNT NO



NOTES

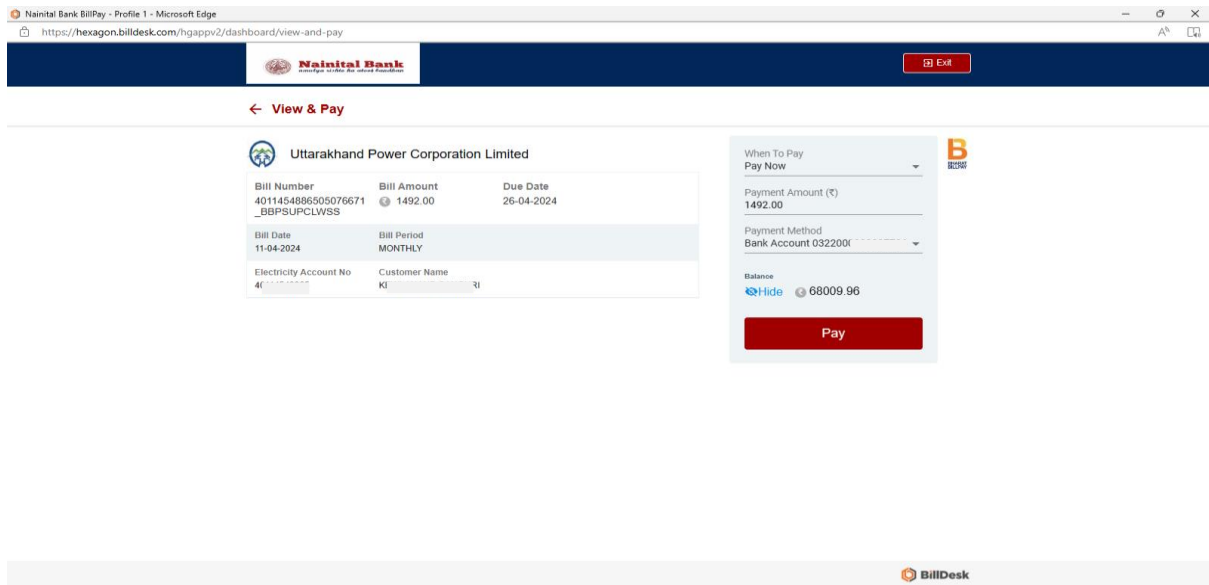
Payment Date: It may take up to 2 working days for the payment to be processed by Uttarakhand Power Corporation Limited and hence you are requested to make payments minimum 2 working days before the due date.

Rejection of Payment: Uttarakhand Power Corporation Limited will not accept part payments and will reject online payments that are excess and will not adjust the excess against the next bill. The time taken to credit your account with Uttarakhand Power Corporation Limited depends on Uttarakhand Power Corporation Limited's payment process

BillDesk

7. Bill Details and Pay option

User can view the bill details and Select the bank account to Pay the Bill



The screenshot shows the 'View & Pay' page for Uttarakhnad Power Corporation Limited. The bill details are as follows:

Field	Value
Bill Number	4011454886505076671_BBPSUPCLWSS
Bill Amount	₹ 1492.00
Due Date	26-04-2024
Bill Date	11-04-2024
Bill Period	MONTHLY
Electricity Account No	4()
Customer Name	KI ()

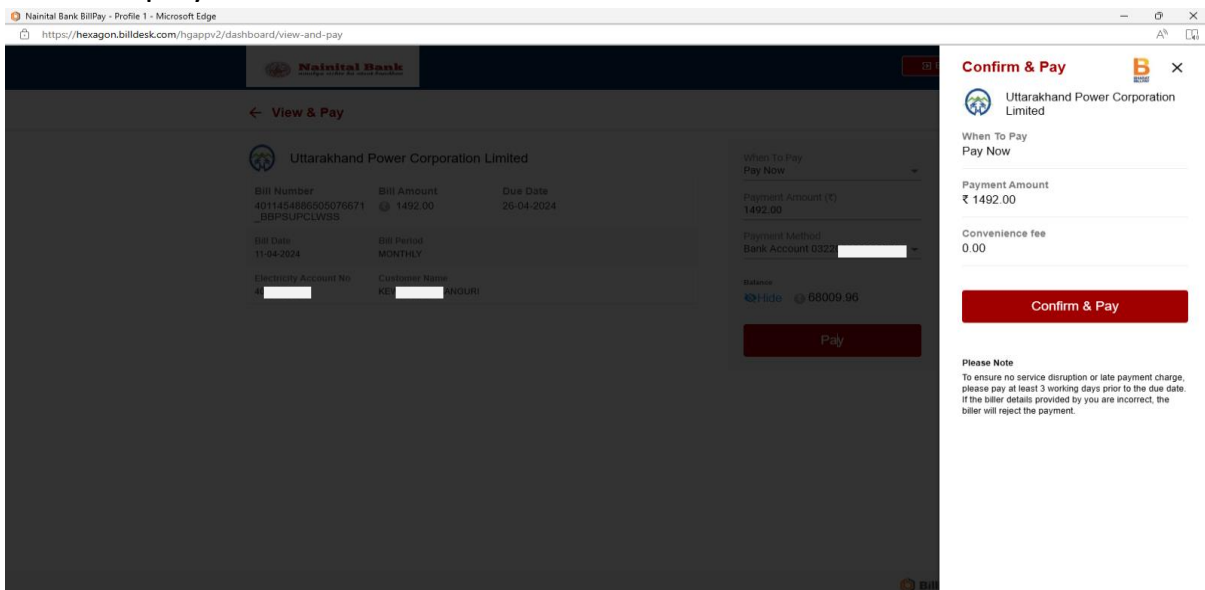
Payment options are shown on the right:

- When To Pay: Pay Now
- Payment Amount (₹): 1492.00
- Payment Method: Bank Account 032200()
- Balance: ₹ 68009.96
- Buttons: Hide, Pay

The Nainital Bank logo and 'BillDesk' branding are visible at the top and bottom of the interface.

8. Confirm & Pay

User have to confirm the Payment , any charges applicable will be displayed on the screen.



The screenshot shows the 'Confirm & Pay' page. The bill details are repeated, and the payment amount is confirmed as ₹ 1492.00. A convenience fee of 0.00 is displayed. The 'Confirm & Pay' button is highlighted in red.

Please Note
To ensure no service disruption or late payment charge, please pay at least 3 working days prior to the due date. If the biller details provided by you are incorrect, the biller will reject the payment.

9. OTP Screen

On confirmation user will have to enter OTP received on the registered mobile number

One Time Password (OTP) has been sent to your registered mobile number, please enter the same here to process your payment

OTP

[Resend OTP](#)

Submit

10. Payment Success Screen

When Payment is successfully done the success screen is displayed with an option to download the receipt.

Uttarakhand Power Corporation Limited

Bill Amount	Convenience Fee	Total Amount
₹ 1492.00	₹ 0.00	₹ 1492.00
Source Ref Number	BBPS Reference Number	Transaction Reference Number
328217	BD014128BADAAADKBQZU	HGADP097980604336758
Payee Mobile No.	Transaction Date & Time	
9136	07-05-2024 12:51:24	
Payment Status	Payment Channel	Payment Method
PAID	InternetBanking	Bank Account - XXXXX
Biller Status	Biller ID	Approval Reference Number
SUCCESS	UTTAA00000UTT7M	AB123456
Bill Amount	Bill Date	Bill Due Date
₹ 1492.00	11-04-2024	26-04-2024
Bill ID	Bill Number	
HGE1VPAPKCLTMIV3TQUS B0	4011454886505076671_BBP SUPCLWSS	
Electricity Account No	Customer Name	
4011	KE	





[Safere Autopsy](#) [Download](#)

NOTES
Your payment request has been successfully recorded and the payment will reach the biller within 3 working days. Update of the payment at the biller's end may take 3 to 5 working days.

11. Receipt and confirmation message

User will receive the message on registered mobile number for the payment done from bank.

Sample receipt

	Nainital Bank <small>समृद्धि के लिए हर संभव प्रयास</small>	 Exit
	Uttarakhand Power Corporation Limited	
Bill Amount ₹ 1492.00	Convenience Fee ₹ 0.00	Total Amount ₹ 1492.00
Source Ref Number 328217	BBPS Reference Number BD014128BADAAAD KBQZU	Transaction Reference Number HGADP09798060433 6758
Payee Mobile No. 91(XXXXXXXXXX)	Transaction Date & Time 07-05-2024 12:51:24	
Payment Status PAID	Payment Channel InternetBanking	Payment Method Bank Account - XXXX XX
Biller Status SUCCESS	Biller ID UTTA00000UTT7M	Approval Reference Number AB123456
Bill Amount ₹ 1492.00	Bill Date 11-04-2024	Bill Due Date 26-04-2024
Bill ID HGE1VPAPKCLTMIV 3TQUSB0	Bill Number 401145488650507667 1_BBPSUPCLWSS	