

Corrigendum for RFP Reference for NTB/IT/RECON/2022/09/013, Solution for Management & Processing of Reconciliation of digital channels transactions, Dispute Management & Customer complaint Redressal published on 05.09.2022

Sr. No.	Page No./Section No.	Clause No.	Reference/Subject	Clarification Sought	Response By Bank
1	2.1 Document Control Sheet	Mode of Submission of Bid	The bidder shall deposit the Bid envelope in person in the tender box kept for this purpose at the above address on or before 16:00 hrs, on bid submission date mentioned herein this RFP document	The bidder shall deposit the Bid envelope in person in the tender box kept for this purpose at the above address on or before 16:00 hrs, on bid submission date mentioned herein this RFP document	<p>This clause may be read as :</p> <p>The Bidder shall deposit the Bid envelope in person in the tender box or send the Bid Envelope through Courier / Registered Post / Speed Post at The Nainital Bank Ltd. , Regional Office, 4th Floor, UPRRN Building, C-20 / 1A / 7, Sector 62, Noida, Uttar Pradesh - 201309 on or before 1600 Hrs on 26/09/2022 (Bid Submission Date).</p> <p>The receipt of Courier / Registered Post / Speed Post for tracking purpose should be sent on email id of RFP Coordinator mentioned in Document Control Sheet.</p> <p>However, if the said Bid Envelope sent through Courier / Registered Post / Speed Post is lost in transit or is not delivered by 1600 Hrs on 26/09/2022 in such circumstances the Bank shall not be liable, whatsoever, due such misplacement or non-delivery of said bid envelope.</p> <p>Further, the Bidder, whose bid envelope is misplaced in transit or is undelivered by 1600 Hrs on 26/09/2022 cannot resubmit his bid on the pretext of misplacement or non-delivery of the Bid envelope.</p> <p>Mode of submission of bid wherever mentioned in the document should be in conjunction with this clause to avoid any ambiguity</p>

2	5.7 / Sizing of Hardware and Software		The sizing should be done keeping in mind the fact that the application will be used by the Bank for a period of -5- year (extendable further for 5 years at Bank's discretion).	The sizing should be done keeping in mind the fact that the application will be used by the Bank for a period of -5- year (extendable further for 5 years at Bank's discretion).	This clause may be read as : The sizing should be done keeping in mind the fact that the application will be used by the Bank for a period of -5- year (extendable further for 2 years at Bank's discretion).
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- Rest all clause remains same as per RFP.
- Last date of Bid Submission is on or before 16:00 hrs on 26.09.2022

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